

# USA Volleyball & Positive Coaching Alliance

## NATIONAL CONVERSATION ON GOOD COACHING

CASE STUDY #11 | FEBRUARY 2009

### "WORKING" THE REFS

#### SITUATION

In an intense regular season game, your child's coach is "working" the refs for calls in an increasingly loud, aggressive manner, though without foul language or personal attacks. Your interpretation of the body language of your child's teammates indicates to you that they are uncomfortable, and at one point your child makes eye contact with you, seemingly embarrassed by the coach's behavior.

#### QUERY

- What, if anything, do you do?
- Do you say anything to the coach?
- If so, when and how do you bring up the subject?
- When and how do you address this situation with your child?

#### ACTION

- Distribute copies to parents at the next youth sports event you attend.
- Send it to friends involved in youth sports and ask their opinions.
- Share this case and discuss these questions with your child.
- Share your opinion at [www.positivecoach.org/CaseStudies.aspx](http://www.positivecoach.org/CaseStudies.aspx) or via e-mail to [casestudy@positivecoach.org](mailto:casestudy@positivecoach.org). PCA will publish all civil responses on our website.



[www.positivecoach.org](http://www.positivecoach.org)



[www.usavolleyball.org](http://www.usavolleyball.org)

#### About the National Conversation

USA Volleyball and Positive Coaching Alliance distribute Case Studies periodically to stimulate conversation among youth and high school sports parents, coaches and leaders about the elements of good (and bad) coaching. If you share our goal that youth athletes receive the best coaching available, help us get these case studies to people you know who are involved with youth sports. Thank you.